Letter of Appeal

November 21, 2016

Letter of Appeal
Schools and Libraries Division – Correspondence Unit
Attn: Letter of Appeal
30 Lanidex Plaza West
P.O. Box 685
Parsippany, New Jersey 07054-0685

Billed Entity Name: The New America School - Las Cruces

BEN: 16067291

Funding Year: 2015-2016 Form 471#: 1026869

FRN: 2845190; 2845637; 2844866; 2845034; 2849098

CONTACT PERSON:

Name:

Christina Montoya

Address:

207 S. Main St. Las Cruces, NM 88001

Phone:

(575) 527-9085 (575) 527-9153

FAX: E-mail:

cmontoya@newamericaschoolnm.org

APPEAL RATIONALE:

I am writing to request an extension to our 2015 BEAR forms. Our school's primary E-Rate coordinator is no longer working for us, and we are in the process of learning the E-Rate rules and duties for our school. On Friday, October 28th, we filed for a BEAR extension for our FRNs via the "Submit a Question" link on the SLD website as well as through the Invoice Deadline Extension site. Just recently it has come to our attention that we made a clerical mistake. Instead of submitting extension requests for the 2015-2016 FRNs, we submitted requests for the 2016-2017 FRNs. This in turn did not allow us to obtain a BEAR form extension for our 2015-2016 FRNs. This was not our intention and we truly do wish to submit BEAR extensions for our 2015-2016 FRNs listed above. I have attached our case #'s with USAC showing when we requested the extension as well as the emails stating that the requests were made successfully. I respectfully ask that you please consider granting us the extension for the 2015-2016 FRNs listed above as this was clerical error on our part.

Thank you for your consideration of the appeal.

David Lerma

From: Sent: sldnoreply@sl.universalservice.org Thursday, October 27, 2016 2:12 PM

To:

David Lerma

Subject:

SLD Inquiry #: 22-918239 Received

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-918239.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

If you still have questions about this issue after you review our response, please call us at 1-888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

If you need program information, you can visit the SLD web site at www.usac.org/sl.

Thank you.

Following is the information you submitted:

[FirstName]=David [LastName]=Lerma [JobTitle]=IT [EmailAddress]=dlerma@newamericaschoolnm.org [WorkPhone]=5755279085 [FaxPhone]=5755279153 [PreviousCaseNumber]=0 [FormType]=Invoice Extension [Owner]=DEADLINEEXTENSIONS [DateSubmitted]=10/27/2016 4:08:43 PM [AttachmentFlag]=N[Question2]=We would like to file an extension for our BEAR form, but we have not received a pin yet to do so online. We were told to submit a question in order to request our extension. May we do so?

David Lerma

From: sldnoreply@sl.universalservice.org
Sent: sldnoreply@sl.universalservice.org
Friday, October 28, 2016 1:58 PM

To: David Lerma

Subject: SLD Inquiry #: 22-918239 Received

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-918239.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

If you still have questions about this issue after you review our response, please call us at 1-888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

If you need program information, you can visit the SLD web site at www.usac.org/sl.

Thank you.

Following is the information you submitted:

[FirstName]=David [LastName]=Lerma [Title]=IT [EmailAddress]=dlerma@newamericaschoolnm.org [WorkPhone]=5755279085 [FaxPhone]=5755279153 [PreviousCaseNumber]=22-918239 [DateSubmitted]=10/28/2016 15:58:11 [Question]=Additional information was requested for us to file an extension for our BEAR form: Below are the FRNs we would like to file the extension for: 1699075515 1699112793 1699113017 1699113230 FCC Form 471 161027832 If any additional information is needed, please let me know. My contact information is below: Name: David Lerma Position: IT Email: dlerma@newamericaschoolnm.org The New America School - Las Cruces 207 S. Main St. Office (575) 527-9085 Mobile (575) 640-4514 [AttachmentFlag]=N

From:

no-reply@solixinc.com

Sent:

Friday, October 28, 2016 4:50 PM

To:

Christina Montoya

Subject:

Invoice Deadline Extension Request for 1699113017 was approved

Follow Up Flag:

Follow up

Flag Status:

Completed

Since this serves as approval, an invoice requesting payment must be submitted so that it is postmarked no later than the date found on the USAC website within the Search Tools in order for your request to be considered as timely filed.

From:

no-reply@solixinc.com

Sent:

Friday, October 28, 2016 4:50 PM

To:

Christina Montoya

Subject:

Invoice Deadline Extension Request for 1699113230 was approved

Since this serves as approval, an invoice requesting payment must be submitted so that it is postmarked no later than the date found on the USAC website within the Search Tools in order for your request to be considered as timely filed.

From:

no-reply@solixinc.com

Sent:

Friday, October 28, 2016 4:50 PM

To:

Christina Montoya

Subject:

Invoice Deadline Extension Request for 1699113230 was approved

Since this serves as approval, an invoice requesting payment must be submitted so that it is postmarked no later than the date found on the USAC website within the Search Tools in order for your request to be considered as timely filed.

From:

no-reply@solixinc.com

Sent:

Friday, October 28, 2016 4:49 PM

To:

Christina Montoya

Subject:

Invoice Deadline Extension Request for 1699112793 was approved

Since this serves as approval, an invoice requesting payment must be submitted so that it is postmarked no later than the date found on the USAC website within the Search Tools in order for your request to be considered as timely filed.